

# RETURN FORM (RMA)



*We always guarantee the best quality  
Not completely satisfied with your purchase?  
Please call us!  
We may be able to help you.*

**COMPLETE THIS FORM AND SEND IT ALONG WITH A COPY OF THE PURCHASE INVOICE. ONLY COMPLETED FORMS WILL BE PROCESSED.**

For online purchases, consumers are entitled to terminate their contract without reason for a period of 14 days (2011/83/EC). During this period, you are required to handle and store the product and the associated packaging with due care. If you wish to invoke the right to withdraw, the product and all accessories included must be returned to us in the original packaging. Should the products be incomplete, scratched or otherwise damaged, we reserve the right to deduct these damages from the original purchase price.

\* The right to revocation does not apply to corporate clients. We will, however, make an exception for buyers. The shipping and handling costs incurred by us will be deducted from the purchase price.

It is not possible to return special order items.

#### RETURN COSTS

If you wish to invoke the right to withdraw, all shipping costs will be borne by you. Shipping costs will only be incurred by us if we delivered the wrong product or a defective product, or if the defect can be directly attributed to poor handling on our behalf.

#### YOUR PURCHASE PRICE

Your purchase price will be refunded within 14 days.

#### SHIPPING

We recommend insuring the product with a tracking number upon return.

#### GENERAL CONDITIONS

A copy of our General Terms and Conditions can be found at:  
[www.mobile-repeater-shop.co.uk/customer-service](http://www.mobile-repeater-shop.co.uk/customer-service)

#### CLIENT INFORMATION

Company name   
Name   
Street   
House number  Postal code   
City  Phone   
Email  Country   
Bank account no. IBAN/ SEPA/ SWIFT/BIC   
(For refund purposes)

#### RETURNED PRODUCTS

Order number   
Product number

#### REASON FOR RETURN (please check one)

- I ordered the wrong product
- The product does not meet my expectations
- I did not receive the product I ordered
- I received a defective product
- The product contained the following (manufacturing) defects:

- Other, namely:

#### TO BE COMPLETED BY EMPLOYEE

Date of receipt   
Product received in good order   
Credit amount   
Date of payment   
Sent from



## Return address

GSM REPEATER SHOP  
Bruynvisweg 18  
1531 AZ Wormer  
The Netherlands

(Customer Service Department)